

# C Paper, edition no.03 2017



Edition 3  
31 august 2017

## ADWISEINNOVATES OPERATIONS



[Advise](#) in Almelo is a full service internet marketing agency with over 60 employees. At Advise, you are at the right place for online marketing strategy, development, management and optimization of websites & webshops and internet marketing campaigns. The company combines in-depth experience in marketing & sales, business and internet technology. [RJ Audiovisueel delivered](#)  
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## FIRMWARE UPDATE FOR LASER AIR+



CTOUCH released new firmware for the Laser air+ series as we are continuously working on improvements to improve the user experience.

**The update contains:**

Float bar can be turned off.

Added new RS232 commands.

Improved daydream function.

Improved on/off schedule function.

Re-designed service and design menu.

Touch enabled service and design menu.

Improved 'no signal' and 'power off' function

Set ES file explorer as main file explorer.

Note: The old USB-drive application can be turned on again in the service menu, if required.

Reduced the number of firmware files to 5.

Note: Please keep using the Excel sheet to find the correct firmware file, for now.

Improvements are being investigated.

Endusers, please contact your dealer for this update. CTOUCH partners please go to the FTP server for this download or contact: [support@ctouch.eu](mailto:support@ctouch.eu)



The VESA dimensions for the Laser air+ are going to be changed in the near future. The current dimensions 400 x 400 mm will become 600 x 400 mm. Please be aware of this change when ordering a mounting system for this display size.

## MAY WE INTRODUCE TO YOU...

**Willem Jan van der Meer, Support engineer**

CTOUCH was appealing to me because I could sense the passion for technology in combination with the entrepreneurship in an international business environment. I saw beautiful challenges in a dynamic company.

[Find out more about Willem Jan >>](#)



## RECTIFICATION

In the article about the new service ticketing system we accidentally published an incorrect email address.

In case you have questions regarding the ticketing system, please feel free to contact >> [support@ctouch.eu](mailto:support@ctouch.eu).





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