

C Paper, edition no.02 2017



EDITION NO.02

12JUNE 2017



THE WAIT IS OVER!

EFFECTIVE COLLABORATION. WITH ANY DEVICE. NO MATTER WHERE YOU ARE.



The new CTOUCH Leddura 2Meet will transform the way you work: Videoconferencing, wireless sharing, whiteboarding and room-booking in one solution! All directly from the screen, with one touch! Get in touch and experience the amazing functionalities for yourself!

Get in touch and experience the amazing functionalities for yourself! [Read more>>](#)





CHECK OUT THE CTOUCH COLLABORATIONMOVIE!

Discover how CTOUCH empowers your teams to be more committed, more engaged and more productive. Join CTOUCH in the transformation towards lean and agile collaboration. Effective collaboration. With any device. No matter where you are.

NEW SERVICE TICKETING SYSTEM

Since CTOUCH is a fast growing company, we are continuously looking into areas to improve. As support is one of our key pillars, CTOUCH is taking support to the next level by partnering with the Zendesk ticketing system.



WIRELESS SHARING. WITH ANY DEVICE.

You told us your number one wish during meetings is to share your device onto a large screen. This is why CTOUCH designed the brand new Leddura 2Share.

Bring your own device, connect it in no time to the large screen and start your interactive presentation. [Read more>>](#)



A ticketing system allows customers to contact CTOUCH via the preferred channels, but also ensures support agents are setup for success with a consistent view into the customers - including contextual data and previous support requests - all within a highly organized system that tracks all of this relevant data over time, allowing support teams to learn and improve the support they provide.

The benefits for you as customer with this ticketing system:

Single point of entry for all your technical support questions

Via phone; one phone number for all your urgent technical questions,
+31 (0)40 2618319

Via email; dedicated functional email address, service@ctouch.eu

Increased responsiveness

Building knowledge base providing self-service support 365/24/7

Total ticket history known by all service agents

Transparent performance

In case there is any question regarding the ticketing system, feel free to contact us

>> service@ctouch.eu.

SPREAD YOUR WINGS!



Everything under one roof in Eindhoven village: 040 Seats & Offices of [Van der Valk Hotel Eindhoven](#)! Since mid-April, Van der Valk Eindhoven has taken up his flexroom. With the new 040 Seat & Offices concept, they are up to date for the flexible entrepreneur of now.



The scent of graffiti still fills up with the space of 040 Seats & Offices of the Van der Valk Hotel in Eindhoven. Not with a usual lick of white paint, the natural green environment gets a creative expression of “Studio Giftig” on the walls.

[>> Read whole article <<](#)

May we introduce to you...

Niels Preemen, Senior field service engineer

I chose to work for CTOUCH because the organizational culture is very open. Besides that there is a pleasant working atmosphere. My mission: Provide the best customer service together with my motivated colleagues.

[Find out more about Niels>>](#)





FIRMWARE UPDATE FOR LASER AIR+

CTOUCH released new firmware for the Laser air+ series.

The update contains some major improvements:

Display port control over RS232

Solved VGA Buzz (noise)

Improved the responsiveness of the Home Button

MAC OSX touch issue is solved

CTOUCH Store update issues are solved

U Boardmate - NEW and improved whiteboard

In order to activate UBoardmate you need a license key. Please go to www.ctouch.eu/uboardmate to register. After registration, a license key will be sent to you within 24 hrs.

Endusers, please contact your dealer for this update. CTOUCH partners please go to the FTP server for this download or contact: service@ctouch.eu

STOCK SALE -JUNE 2017

They are totally new, fully operational, but you might find a little dent or scratch.

| Art No. | Model description | Qty | Nett price in € |
|------------|---|-----|-----------------|
| 10051302 | Leddura 65 inch 4p AG | 1 | € 1.430,00 |
| 10051347 | Runner 65inch 4p AG white | 1 | € 1.375,00 |
| 10051743 | Laser Air 43 inch, No box, in original CTOUCH bag | 4 | € 770,00 |
| 10051755 | Laser Air 55inch | 1 | € 1.017,50 |
| 10051765 | Laser Air 65inch | 1 | € 1.265,00 |
| 10051743 | Laser Air 43 inch, boxed | 3 | € 797,50 |
| 10051770 | Laser air 70 inch | 20 | € 2.062,50 |
| 10051901 | Soundbar xt | 35 | € 100,00 |
| 10053110 | Leddura XTS 65 inch 20p UHD AG | 3 | € 1.870,00 |
| 1005128646 | 46inch all-in one holder glas | 1 | € 660,00 |
| 10052021 | Easy Air i3 pc module | 1 | € 605,00 |

For more information regarding these displays and/or warranty you can inquire your account manager or contact our [sales office](#).

The following items are special priced with a major discount, available from stock and ready to meet their new owners.

[>> See list <<](#)

MAJOR DISCOUNTS SPECIAL
PRICE **BARGAIN LIST** STOCK SALE
FULLY OPERATIONAL **READY FOR**
NEW OWNERS

CTOUCH stimulates innovation!

CTOUCH does not only talk to universities and partners with an innovative track record, we have also implemented a contest amongst colleagues to award the best innovation ideas. We believe that an idea is group process and not an individual challenge.



Do you have a great idea you would like to share with us? Please do!
We will reward the best idea with a wireless headset of Harman Kardon!

Thrilled? Don't wait any longer and send your idea to: marketing@ctouch.eu before 1st September 2017.

[I have a brilliant idea!](#)



Copyright © 2017 [CTOUCH](#) Europe bv, All rights reserved.