



Privacy statement for the NPEX website and personal data administration

NPEX is the administrator of the website www.npex.nl and fbs.npex.nl (the website). Your personal data are used by NPEX in order to improve the website in a continuous manner. We are safeguarding your privacy through the application of the Personal Data Protection Act (Wet bescherming persoonsgegevens).

What are personal data?

Personal data are data such as your name, address, date of birth, phone number, email address and bank account number. NPEX receives these data when you fill in our forms, or send a letter or e-mail to NPEX. You do also provide NPEX with personal data when you visit the website.

When are personal data processed?

Your personal data are processed when you contact NPEX or when you visit the website. When visiting the website, your IP-address is automatically processed for marketing and service purposes. If you sign up as a client in order to open an account, NPEX will ask for a number of personal data such as your bank account number and a copy of your ID.

Which personal data are processed?

Depending on the service you are using, NPEX processes a number of your personal data. Fields marked with an asterisk (*) are mandatory.

NPEX can gather the following data from its clients: gender, name, date of birth, Burgerservicenummer (Citizen Identification Number or Tax Identification Number), address, title, phone number, e-mail address, bank account number and a copy of your ID. NPEX needs these data in order to be able to open a NPEX-account in your name and offer you its different investment services such as the purchase or sale of financial products. NPEX will not put these data at the disposal of a third party, except for third parties whose services are necessary for the proper execution of our investment services, such as the issuer of financial products you are trading. NPEX can also exchange your personal data with third parties if this is required by law.

What does NPEX do in case of fraud or misuse?

In case of fraud or misuse, NPEX can share data with the police or justice department. These data can include your personal data, recorded conversations that you have had with NPEX, or your IP-address.

Purpose of the data processing

NPEX processes your data in order to comply with national and international legislation. We do for example use your personal data in order to verify your identity. This allows us to comply with the identification law that is applicable to all investment firms in the Netherlands. Furthermore, NPEX also uses your anonymised browser data in order to improve your browsing experience on the website, and make the website more user-friendly.



Cookies

What are cookies?

Cookies are small files that are saved on your computer or mobile phone. These files are primarily used to save your preferences. In short, a cookie saves your browsing data in order to enhance your experience as a user of our website, and improve the displayed content and adds that are presented to you.

Why does NPEX use cookies?

NPEX can use cookies for the following goals:

- improve and personalise our services and products
- improve the website
- analyse the usage of the website
- analyse the effectivity of our marketing activities

NPEX also uses cookies made by Google Analytics. These cookies analyse how you use the website. The generated information is processed by Google on its servers. Google uses this information to analyse your usage of the website, for reports on website activity, and internet usage. Google can provide this information to third parties if this is required by law or if a third party processes this information for Google. The cookies cannot be traced to you personally, to your name, address, age, or gender. Moreover, you can choose to erase cookies from your browser.

By using the website you agree to Google's data processing policy, as described above.

Can you block cookies?

In case you would rather not have cookies, you can block the NPEX cookies or all cookies from all websites by changing the privacy settings of your browser. In case you choose to block cookies, you may not be able to make use of all the content on the website.

Safety measures related to personal data

NPEX makes sure that all necessary technical and organisational measures are undertaken in order to protect your personal data from theft or any other form of misuse. All NPEX employees are bound to secrecy, and administer your personal data with great care.

Your rights when it comes to data

You have the right to ask us for all your data that we have processed. If your personal data appear to be incorrect, has been used in a wrong way, or in breach of the law, we will modify or erase the information.

NPEX takes utmost care to keep your personal data up to date. If however, your personal data is not up to date, please contact us.



How to make use of your rights

If you want to make use of your rights, or have a question, you can send an email to NPEX. The email address is info@npex.nl

NPEX reserves the right to amend this privacy statement. Amendments will be published on the website